

## Stair Lift Warranty | Acorn/Brooks

The LIFETIME WARRANTY applies to the ENTIRE gearbox/motor assembly of the stair lift -- Not just the gearbox. This is the heart of the entire unit. It is virtually the only moving part of the state-of-the-art Acorn Stair Lift.

The Class-Leading gearbox and the main chassis on the ACORN stair lift is manufactured from the die-cast aluminum due to its inherent advantages.

All other parts/components on the stair lift are covered by a comprehensive bumper-to-bumper warranty for a period of one (1) year from the date the initial order was placed. (Service Plan Available)

This exclusive warranty package is unique in the stair lift industry. Knowing you are backed by a solid, experienced international company that stands behind its products gives you a peace of mind. You can be confident that the Acorn/Brooks Stair Lift is a quality product with a sterling record of performance, reliability and customer satisfaction.

### What the warranty covers:

- All and any parts that are defective, because of a faulty manufacture for a period of 12 months from the date the initial order was placed.
- The stair lift motor and gearbox if defective, because of faulty manufacture for the period during which you own the stair lift. (non-transferable)

### What the warranty does NOT cover:

- Damage to parts caused by misuse or neglect of the equipment.
- Consumable items, namely the stair lift batteries & remote batteries.
- Reasonable wear & tear.
- Labor Charges (first hour is included)
- Damage caused in shipping (unless that damage is reported to Mobility123 | DSI by telephone within 24 hours of receipt of the goods.

### Warranty Notes:

- In no event will the warranty liability exceed the price paid for the product, from direct, indirect, special, incidental or consequential resulting from the use of the product or accompanying documentation.
- Mobility123 | DSI does not offer refunds for Acorn/Brooks stair lift products.
- Mobility123 | DSI reserves the right to repair or replace equipment at its discretion.